

UPPER GWYNEDD POLICE

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Victims of Financial Crimes and Identity Theft Contact Information and Important Steps

1. Close any accounts that have been tampered with or opened fraudulently.

Credit Accounts

•For new unauthorized accounts; ask if the company accepts the ID Theft Affidavit (available at www.ftc.gov/bcp/edu/resources/forms/affidavit.pdf). If they do not accept the affidavit ask the representative to send you the company's fraud dispute form.

•For existing accounts, ask the representative to send you the company's fraud dispute form.

Checks

•If your checks have been stolen or misused, close the account and ask your bank to notify the appropriate check verification service. You should also contact the major check verification companies. Ask that retailers who use their databases not accept your checks.

TeleCheck- 1-800-710-9898 or 1-800-927-0188 Certegy, Inc- 1-800-437-5120

•If you believe someone has opened a checking account in your name contact-

Chex Systems, Inc.- 1-800-428-9623 or chexhelp.com

- 2. Place a fraud alert on your credit report and review your credit reports.
 - •To report fraud and place fraud alerts on your credit you may call any one of the three major credit bureaus. This can help prevent an identity thief from opening additional accounts.

Equifax- 1-888-766-0008 or www.equifax.com Experian- 1-888-397-3742 or www.experian.com TransUnion- 1-800-680-7289 or www.transunion.com

- 3. File a complaint with the Federal Trade Commission (FTO)
 - •By sharing your identity theft complaint with the FTC, you will provide important information that can help law enforcement officials track down identity thieves and stop them. To file a complaint or to learn more about identity theft and the FTC's privacy policy visit www.consumer.gov/theft or www.ftc.gov. You can call the FTC at 1-877-IDTHEFT. Note: the FTC does not resolve individual consumer complaints.
- 4. Other Important Contact Information

U.S. Postal Inspection Service (Philadelphia Office)- 1-877-876-2455
PO Box 3001, Bala Cynwyd, PA 19004
https://postalinpectors.uspis.gov

<u>United States Secret Service</u> (Philadelphia Office)- 215-861-3300 www.secretservice.gov

Social Security Administration - 1-800-772-1213 www.ssa.gov